

Eva Deligiannides

IT Manager and Project Manager

North Canton, Oh

PROFESSIONAL SUMMARY:

- **Experienced IT Manager and Project Manager** with over 15 years of experience managing technical and application development projects and resources as well as financial applications
- **Overview of experience:**
 - **Over 15 years of Project Management experience**
 - **Manager for 7 years of IT Process and Audit and IT Applications Development**
 - **Managed complex projects with budgets up to \$10 - \$12 Million**
 - **Process Manager for project life cycle of streamlining applications development methodology**
 - **Utilized agile methodology for project management and delivery**
 - **Managed staff up to 20, performing hiring, reviews, and training plans**
 - **Bachelors in Computer Science, MBA**
 - **Managed 3-year (40,000 hour) Y2K Project at Roadway with \$10 million budget, project 10 months early, \$2 Million under budget**
 - **Initiate vendor contracts, and negotiate vendor contract over \$1.5 million: oversee all deliverables, status reports, and executive updates**
 - **Establish standards cycle of writing new standards for IT, education to staff, publishing standards, and audit to compliance**
 - **Develop and support business reports and roll out business dashboards and new report access methods**
 - **Manage global resources from team and support global organization**
 - **Over twenty years in the transportation industry working with project sponsors and VP's**
 - **Manage corporate roll outs of projects and technology**

PROFESSIONAL EXPERIENCE:

Innosource: IT Team Lead at Goodyear (Akron, Oh)

January 2015 to Present

- Manage Mainframe support team for Retail, Accounts Receivables, EDI, and Billing applications
- Manage applications support of small requests and project work for Goodyear teams
- Manage support and testing for system upgrades
- Create management reporting statistics and metrics
- Gather requirements and perform estimates to build modifications for major projects and smaller customer changes to code

**Experis: Project Manager at Bridgestone Americas (Akron, Oh)
May 2011 to November 2014**

- Manage Seven projects in application development; C and Web Applications
- Review tools to select vendor, negotiate contracts, perform purchasing, maintain licenses
- *Purchased \$2,000,000 in HP High Performance Computing hardware, Infini band, and software tools for FEA environment*
- *Agile project for new lab dashboards for reporting and implementation of new reporting tools*
- *Implement new server and application environments for new applications*
- *SAP Cobra Benefits Project with new vendor*
- *Manage Client Server applications, install servers and hardware for new applications*

**Brown Mackie College in North Canton (EDMC)
April '09 to November 2011**

- Adjunct instructor for Intro to Microcomputer class; Teach 12 to 24 hours per week
- Teach Word, Excel, Power point: Teach HTML / XML / E-business class, Human Resources Class and Advanced Presentations (PowerPoint – advanced)

YRCW Technologies /Roadway Express, Akron, Ohio

Supervisor KLO / Project Manager

2006 - 2008

- Manager of 10 database resources, providing work and 24 by 7 support for Sales, *Marketing, Rating, Customer Databases and Collections*
- Utilized Excel advanced functions and Access for ad hocs and customer support
- Managed shipment, customer, and pricing resources for development
- Managed night time calls and trouble tickets whether day, night, escalating, or closing

IT Manager, Standards, Process, and Audit and Program Manager 2004 – 2006

- Project Manager for CABE project - Billing, Quote: Saved \$180,000 per month
- Project Manager for Roadway financial systems conversion - 16 months: reengineered finance with 25 analysts, 15 business staff from 5 different departments Wrote communication plans for three levels with executives, business, I/T Management
- Research cost savings possibilities based on vendor reporting, leading cross functional teams and team bonding activities for department (about 100 staff)
- Supported database for VP's to account for all customer costs and customer reporting
- Program manager for Yellow and Roadway Governance and Process Area (4 months)

Manager Y2K / Audit

1997 – 2003

- Plan, resource, manage, and track all Y2K expenses, application work and resources
- Manage departmental budget for Y2K expenditures and approve all invoices
- Y2K Manager and managed all I/T applications teams - \$2,000,000 under, 10 months early, defect free; 40,000 hour project
- Presented Y2K presentations at two national conferences
- Created structures for business summary reports online of all IT services
- Create structures and reporting for all manager staff hours reporting and for all systems documentation
- Implemented major audit program, revised all security to audit and secure payroll, h/r
- Planning for Jan 1, 2000 as far as disaster planning, backup plans, staffing
- Manager over business computing standards and oversee SAS corporate upgrade

Manager Applications Marketing and EDI/ Freight / Accounting 1992 - 1997

- Performed interviewing, hiring, and training plans for staff of 15 plus 5 contractors
- Oversee staff to build corporate database with millions of records summarized for Sales
- Manager representative EDI Customers Meetings with five departments, prioritizing work
- Managed Marketing support including EDI Invoicing and Receivables, Sales Revenue Online, Sales Leads, D & B customers, Cargo Claims, and Accounts Receivables

EDUCATION and Training

MBA, Kent State, MIS Concentration

Bachelor of Arts, Computer Science (Scientific Major) and Math: Mt Vernon Nazarene University -3.8 GPA

TECHNICAL SKILLS: Strong in MS Project, Excel, Power point, Word, Access, VB, JCL, Oracle, SAS, Cobol

TRAINING: Kertzner Project Management Class, Microsoft Project Conference, Project 2010 training, PMP Project Manager training, Situational Leadership and Communication, How to Communicate, EEO, Emotional Intelligence